



Service Bulletin 150036

VISIX V Series/VIGIL – Analytic Registration

Service Bulletin #:	150036-1
Date:	September 14 th , 2015
Product Affected:	VISIX “V Series” All-in-One Camera Line and VIGIL Server
Purpose:	This service bulletin provides a solution for users who have received any “V Series” cameras containing analytics and needing additional registration for VIGIL Sever.
*Importance:	Medium

1 Problem Description

Your VISIX “V Series” camera was distributed with standard analytics with an option to add advanced analytics. An additional registration module is need on VIGIL Server to allow communication of analytics data from the camera to Server.

2 Solution

If you need the additional registration for VIGIL Server to allow for proper analytics communication, please contact your 3xLOGIC Sales Representative. If advanced analytics (-A) was purchased with your V Series camera, 3xLOGIC will give you the necessary VIGIL registration at no cost.

3 Contact Information

If you require more information, or if you have any questions or concerns, please contact 3xLOGIC Support:

Email: helpdesk@3xlogic.com

Online: www.3xlogic.com

* Importance:	High	Mandatory Upgrade – Will affect the recording functionality of the VISIX Camera and may cause loss of video records
	Medium	Recommended Upgrade – Will not cause loss of video records, may affect usability of the Camera.
	Low	VISIX Camera will function properly – Affects non-critical system features only.