

Tech Tip 170002a

V-Series VX-2S-CPIR-W Multi-Sensor Camera- How to Apply VIGIL Server License in Offline Environment

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Date:	March 6 th , 2017
Product Affected:	VX-2S-CPIR-W Multi Sensor Camera
Purpose:	This document is intended to outline the process of registering a VX-2S-CPIR-W when the camera does not possess external internet connectivity.

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1 Introduction

If a V-Series VX-2S-CPIR-W Multi-Sensor camera is installed correctly and possesses an active internet connection, the camera will automatically license its VIGIL Server All-in-One software with no external steps required by the user.

If the camera is installed on a restricted network with no external internet connectivity, follow the steps in Section 2 of this tech tip for instruction on registering the camera’s VIGIL Server software license in a closed network environment.

2 Registering VIGIL Server License for an Offline VX-2S-CPIR-W

2.1 Identify the Camera on the Network

1. After installing the camera, download the latest available VSXIP Setup Utility from the 3xLOGIC Software Download Center (www.3xlogic.com/support-center/software) on a Windows PC. This PC must be on the same network segment as the camera.
2. Launch the utility and click the **Detect Online Devices / Change IP Address** button. A list of cameras on the network will be displayed.
3. Select the desired VX-2S-CPIR-W camera from the list. If multiple models are installed and networked, match the serial number listed in the utility to the serial number supplied with the camera to locate the desired device.
4. Click **Next**.

2.2 Registering the Camera’s VIGIL Server Software

1. After returning to the main utility window, the camera should connect automatically. If not, enter the camera’s default username and password (admin/12345) into the available fields and click **Connect**.
2. Click the Register button. The licensing window will deploy with the appropriate module (*VIGIL Edge Device*) automatically selected.
3. Enter the license number into the *Registration Key* field and click **Register**. If a license was not supplied with the camera or at time of purchasing, contact your 3xLOGIC sales representative.

The camera’s VIGIL Server license is now registered

3 Contact Information

If you require more information, or if you have any questions or concerns, please contact 3xLOGIC Support:

Email: helpdesk@3xlogic.com

Online: www.3xlogic.com